## SAVING TEXT MESSAGES AS PART OF THE CLIENT FILE

Most lawyers have a procedure to save emails from clients as part of the client file. If you communicate with your clients via text message, you should also keep those conversations as part of the client file.

Preserving text messages can be challenging, because text messages are often deleted from phones within a few days. To preserve your text messages, download the messages to your computer, and save them to your client's electronic file.

The articles below discuss various solutions for saving text messages:

- How to Save Text Messages in Android and iOS, Digital Trends
- How to Save Your Text Messages, Popular Science
- Documenting Text Messages for Trial or Legal Matters, Decipher Tools Blog
- How to Save Text Messages On Your iPhone, Wired
- <u>Save Text Messages Download Text Messages</u>, VoicemailSaver

For additional information on saving and sending text messages, see the following resources:

- Send Text Messages to Your Clients Without Using Your Cell Phone, inPractice
- Saving Text Messages, inPractice
- Zipwhip Lets You Text with Clients Using Your Main Office Number, Law Sites
- Communicate More Often and More Efficiently with Clients Using Automation, GP Solo

## **IMPORTANT NOTICES**

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